

Quality Policy Statement

Our goal is to provide consumers with the highest quality products by assuring their performance, consistency, safety and value. This commitment is rooted in our company values and is essential to our continued growth and success.

We will meet our comprehensive "Global Quality Standards" in the design, manufacturing, and distribution of our products as well as meet or exceed all client's requirements and expectations worldwide.

We will maintain these high-quality standards as we design and manufacture our products by the most efficient means possible to ensure they are affordable to the greatest number of consumers throughout the world.

Our commitment to quality is vital to all we do.

How we will achieve it

Take Care

We will take care in our work to ensure that the finished product meets or exceeds client, legal and regulatory requirements.

Be Proactive

We will train staff and ensure that people have the right competency to do their work to the required standard.

Internal Standards

We will implement internal standards to streamline the customer experience and increase efficiency.

Be Aware

We will be aware of best practice methodologies, exceptional products and the latest innovations to provide a quality finished products.

Transparency

We will be transparent with our clients to ensure that issues are communicated and resolved as quickly and effectively as possible.

Learn & Improve

We will learn from the lessons and experiences gained by ourselves and others, and set targets to keep improving our overall performance.

Lead from the Top

People with responsibility will lead by example to ensure that the customer requirements are always delivered on our projects

Reward Success

We will identify and reward innovation and extraordinary performance to maintain a positive quality culture.

UNITEC

- Window Covering -

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